

Frequently Asked Questions

Why can't I access One Call for KidsSM?

EPU Children's Center One Call for KidsSM info line no longer offers Help Me Grow Fresno County (HMG) services. Effective immediately all HMG services are the responsibility of the HMG Leadership Team and First 5 Fresno County. EPU remains committed to serving and advocating for our children and families. For details on EPU services please call (559)229-2000.

Who do I call now if I have questions about my child's development and/or learning?

Effective immediately, families, physicians and anyone with concerns about a young child's development, should contact the new Help Me Grow Fresno County child development info line at **1-866-KIDS-HMG** (1-866-5437-464).

What is Help Me Grow Fresno County (HMG)?

Help Me Grow Fresno County (HMG) promotes developmental surveillance and screening and connects families through a centralized access point to community resources, including but not limited to:

- Developmental and behavioral screenings/ assessments
- Information, resources and materials
- Referrals to community services with follow-up (such as referrals to EPU)

What services does EPU still offer?

With an annual operating budget of \$8 million dollars, over 530 families access a wide range of services at EPU each week. Current services include early developmental intervention, parent education, advocacy and support, early childhood behavioral health services – all aimed at assisting families to gain skills, knowledge and confidence to better care for their young children who may have special developmental, behavioral and/or health needs. For details on EPU services feel free to call (559)229-2000 or email info@epuchildren.org.

How can I help?

EPU funding is a combination of local, state and federal contracts, foundation grants and individual donors. More than ever, EPU depends on the generosity of our donors for their continued support of the children and families we serve. For information on how to support EPU, please contact the Fund Development department directly at (559)229-2000 ext. 136 or by email at oarnold@EPUChildren.org.